Cheyenne Shelton

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Education

University of Arkansas at Little Rock
B.A. Web Design and Development
Minor in IT | Minor in Digital Graphics

Years Attended: 2016 - 2020
Graduated: 05/2020
GPA: 3.80

Skills

- Angular Templates and HTML
- CSS and SCSS
- Typescript and Javascript
- Figma and Adobe XD
- Github and Azure Devops
- Photoshop and Illustrator
- Windows OS, Mac OS, Android, iOS
- Troubleshooting

Experience

Software Engineer I, 11/2020 - 1/2025
Windstream | Little Rock, Arkansas
- Collaborated with team to develop customer facing apps using Angular and Typescript
- Devised plans with business leaders to implement new features
- Utilized Swagger to view API details and check functionality for Front End integration
- Refactored aging code in HTML, CSS, and Typescript
- Reviewed Pull Requests and provided feedback using Azure DevOps
- Evaluated app for improvements and planned action items within Scrum for implementation
- Created wireframes with Figma to present ideas and proof of concepts

Professional Assistant I, 02/2020 - 11/2020
University of Arkansas Division of Agriculture State Office | *Little Rock, Arkansas*
- Developed Web Apps using Django, JavaScript, CSS, and HTML
- Programmed apps for internal use and external use
- Designed concepts to be implemented using Adobe XD
- Collaborated with stakeholders to plan new features and designs
- Developed designs to work within WCAG accessibility guidelines and federal laws

Technical Assistant I, 02/2019 - 02/2020
University of Arkansas Division of Agriculture State Office | *Little Rock, Arkansas*
- Supported all 75 counties in Arkansas with technical expertise
- Responded to multiple tickets concurrently
- Solved issues remotely as well as locally
- Created concise and easy to digest instructions for Multi-Factor Authentication
- Collaborated on website redesign writing custom HTML and CSS using OU Campus
- Deployed images to computers and set up computer environments

Help-desk Technician, 08/2016 - 02/2019
University of Arkansas at Little Rock College of EIT | *Little Rock, Arkansas*
- Diagnosed issues in various software and hardware while offering excellent customer service
- Communicated with staff and students in a professional environment
- Solved multiple tickets concurrently and completed them in a timely manner in Spiceworks
- Maintained and updated machines on various operating systems including Mac OS, Windows, and HP Thin Pro
- Supported hardware of machines out of warranty
- Drafted user documentation
- Managed users in Active Directory